

## **Technology**

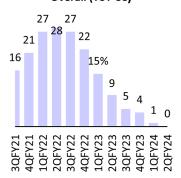


# Accenture's 2QFY24 commentary points to continued pressure on demand

Deal wins strong, but guidance cut suggests elevated discretionary pain Accenture (ACN), a key peer of Indian IT services companies, reported 2QFY24 revenues of USD15.8b, flat YoY CC and down 2.6% QoQ, in line with company guidance and Bloomberg consensus. But the company gave weak 3Q revenue growth guidance of (1%)-3% YoY CC and lowered corresponding FY24 guidance to 1.0%-3.0% (vs. 2.0%-5.0% last quarter), both of which missed Bloomberg consensus expectations. Assuming 3Q growth near the top end, this implies a modest exit to FY24 of 6.0% YoY CC growth for ACN despite a low base and inorganic support. Management commentary continues to indicate weakness in discretionary spending, partially compensated by cost efficiency related spending. Our discussions with Indian IT peers echoed the cautious spending environment in the near term, which should drag down FY24 operational performance for them. On the other hand, outsourcing-driven deal bookings remained robust, clocking the second highest bookings of USD21.6b in 2Q despite the high year-ago base (down 2% YoY but up 17% QoQ). We see continued weakness in CMT as an ongoing overhang on Tech Mahindra (~40% Comm. exposure).

## ACN revenue growth stalled in 2QFY24 (%)

#### Overall (YoY CC)

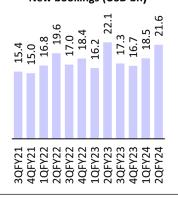


### Earnings snapshot - modest 2Q performance, FY24 guidance lowered

- In-line revenue performance: Revenue stood at USD15.8b (flat YoY in CC) in 2QFY24, 10bp below the consensus. Managed services revenue grew 3% YoY CC (slowest in last four years), while consulting services continued to decline, down 3% YoY CC.
- Bookings recovered in 2Q: ACN reported outsourcing bookings at USD11.1b, down 3% YoY but up 13% QoQ, while consulting bookings declined 2% YoY (up 22% QoQ) to USD10.5b.
- Revenue guidance trimmed: ACN expects 3QFY24 revenue growth at -1 to +3% YoY CC, while FY24 revenue growth guidance was lowered to 1.0%-3.0% in CC (from 2.0%-5.0% last quarter). The FY24 revenue guidance includes 3% inorganic contribution.
- Stable operating margin performance: Adjusted EBIT margin moderated 10bp YoY to 13.7% in 2Q, missing consensus by 30bp YoY. FY24 margin guidance was adjusted to 15.5%, at the lower end of the previous band of 15.5-15.7%.
- Attrition picked up: ACN workforce remained stable in 2Q at around 742k employees, while attrition increased by 200bp QoQ to 13% and utilization rates moved up to 92%.

## Booking saw 21.6 in 2QFY24 (USD b)

#### New bookings (USD bn)



### Managed services growth to outpace consulting services growth

Managed services to outperform Consulting: The management continued to expect managed services to outgrow consulting services in FY24, with the former expected to grow in mid-single digits and the latter staying flat YoY. Robust bookings in large project wins continue to aid the managed services vertical with a book-to-bill (BTB) ratio of 1.4x.

Mukul Garg - Research analyst (Mukul.Garg@MotilalOswal.com)

- Macro headwind continues to weigh on growth: ACN has not witnessed any meaningful change in the spending pattern of its enterprise clients. They maintain caution, which is leading to slower decision-making and higher deal scrutiny. The revenue conversion for small-size deals remains slow, while execution for large deals remains fairly strong.
- Demand for key verticals was muted: Demand for Financial Services and CMT, which have been the key verticals for Indian IT firms, continued to be weak in 2QFY24. CMT reported a 7% CC YoY decline in 2Q vs. 11% CC YoY decline in 1Q. Financial services reported 6% YoY decline vs. flat growth in 1QFY24.

#### **Generative AI continues to gain traction among clients**

- ACN is seeing good interest from clients on Generative AI, with cumulative revenues of USD1.1b during the first two quarters (USD600m in 2Q).
- The implications of Gen AI will become more pronounced and clients' conversations are changing from POCs to material rollout and integration of AI into their core operations.

#### Key highlights from the management commentary

- Clients continue to prioritize investing in large-scale transformations, which convert to revenue more slowly while further limiting discretionary spending particularly on smaller projects.
- ACN also saw continued delays in decision-making and a slower pace of spending.
- Clients are navigating an uncertain macro-environment due to economic, geopolitical and industry-specific conditions.
- Gen AI has seen strong early interest, with USD1b+ in sales in the first six months of the year. This is the fastest scale-up the company has ever seen.
- For FY24, revenue guidance was lowered to 1-3% from 2-5% YoY in CC terms earlier with no forex impact and 3% inorganic contribution.

#### **Quarterly performance**

V/E Assessed		FY23	FY24	FY22	FY23		
Y/E August	2Q	3Q	4Q	1Q	2Q		
Revenue (USD b)	15.8	16.6	16.0	16.2	15.8	61.6	64.1
QoQ (%)	0.4	4.7	-3.5	1.5	-2.6		
YoY (%)	5.1	2.5	3.6	3.0	-0.1	21.9	4.1
GPM (%)	30.6	33.4	32.4	33.6	30.9	32.0	32.3
SGA (%)	9.9	10.5	10.8	10.5	10.3	9.9	10.3
EBIT (USD m)	1,945	2,359	1,913	2,565	2,046	9,367	8,810
EBIT Margin (%)	12.3	14.2	12.0	15.8	13.0	15.2	13.7
Other income	2	272	46	52	49	-171	329
PBT (USD m)	1,947	2,632	1,959	2,617	2,096	9,196	9,139
ETR (%)	20.4	22.2	28.1	23.2	18.4	24.0	23.4
Adj. PAT (USD m)	1,524	2,010	1,373	1,973	1,675	6,877	6,872
Exceptional items	0	0	0	0	0	0	0
Reported PAT (USD m)	1,524	2,010	1,373	1,973	1,675	6,877	6,872
QoQ (%)	-22.5	31.9	-31.7	43.7	-15.1		
YoY (%)	-6.8	12.5	-17.5	0.4	9.9	16.7	0.2
EPS (INR)	2.4	3.1	2.1	3.1	2.6	10.7	10.8

Source: MOFSL, Company

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# **Key highlights from the management interaction Performance and operations**

- ACN closed a record 39 clients with quarterly bookings of over USD100m.
- It witnessed over USD600m in new-gen AI bookings in 2Q and USD1.1b in the first-half of the fiscal year.
- The company is gaining market share by having a strong play in both cost takeout and growth initiatives. The client conversations are changing and they want to participate and integrate new technologies in order to streamline their operations.
- Gen AI has seen strong early interest, with USD1b+ in sales in the first six months of the year. This is the fastest scale-up the company has ever seen.

### **Demand highlights**

- The company's clients continue to prioritize investing in large-scale transformations, which convert to revenue more slowly while further limiting discretionary spending particularly on smaller projects.
- It also saw continued delays in decision-making and a slower pace of spending.
- Clients are navigating an uncertain macro-environment due to economic, geopolitical and industry-specific conditions.

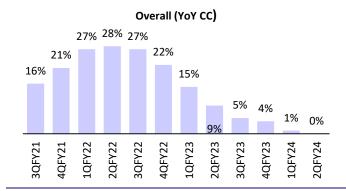
#### Outlook

- For 3QFY24, the management has guided for -1 to +3% YoY growth in CC terms and -1.0% impact from forex.
- For FY24, revenue guidance was lowered to 1-3% from 2-5% YoY in CC terms earlier with no forex impact and 3% inorganic contribution.
- ACN assumes no improvement in macro for full-year guidance and suggests that it will build on gradually over full year FY24.
- The management has marginally lowered its adjusted operating margin guidance to 15.5% from the earlier range of 15.5%-15.7% for FY24.

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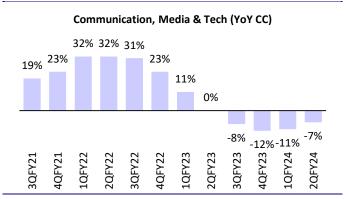
### **Story in charts**

Exhibit 1: Revenue growth was 0% YoY CC in 2Q



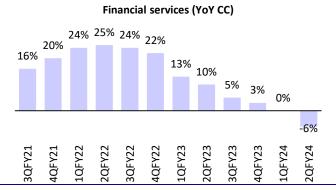
Source: Company, MOFSL

Exhibit 2: Communications, Media, and Technology (CMT) remained weak in 2Q



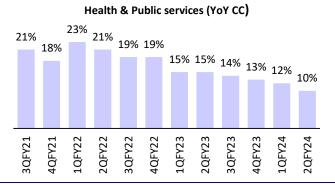
Source: Company, MOFSL

**Exhibit 3: Financial Services growth was muted** 



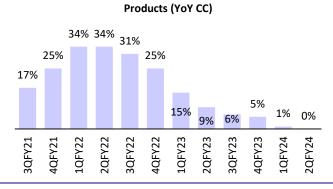
Source: Company, MOFSL

Exhibit 4: Healthcare and public services delivered doubledigit growth



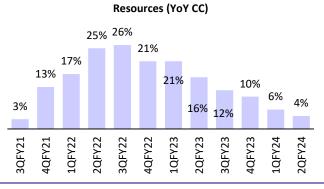
Source: Company, MOFSL

**Exhibit 5: Products saw nil growth YoY CC** 



Source: Company, MOFSL

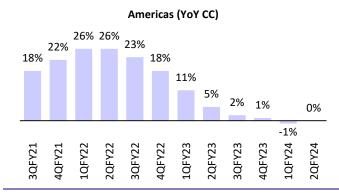
Exhibit 6: Resources clocked single-digit YoY growth in CC



Source: Company, MOFSL

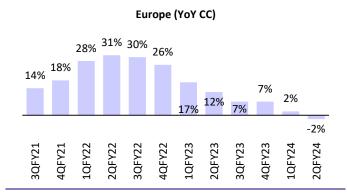
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Exhibit 7: YoY growth in Americas was flat in 2Q...



Source: Company, MOFSL

Exhibit 8: ...as compared to Europe decline of 2% YoY CC



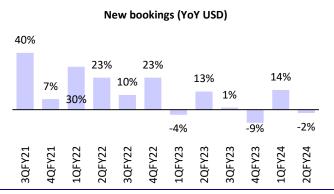
Source: Company, MOFSL

**Exhibit 9: Growth markets remained stable** 



Source: Company, MOFSL

Exhibit 10: New bookings declined 2% YoY in 2QFY24 on a high base



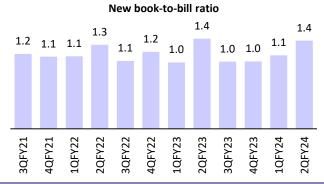
Source: Company, MOFSL

Exhibit 11: New booking were near all-time high in 2QFY24



Source: Company, MOFSL

Exhibit 12: The BTB ratio is still holding above 1x



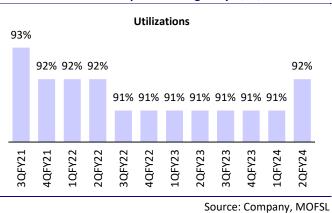
Source: Company, MOFSL

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Exhibit 13: Operating margin, excluding business optimization impact, declined 10bp YoY

**Exhibit 14: Utilization improved marginally QoQ** 





Source: Company, MOFSL

Exhibit 15: Strategy and Consulting declined faster (-3% YoY CC) in 2QFY24

■ Strategy and Consulting ■ Managed Services

45%	46%	44%	45%	44%	46%	46%	48%	48%	49%	48%	49%
55%	54%	56%	55%	56%	54%	54%	52%	52%	51%	52%	51%
3QFY21	4QFY21	1QFY22	2QFY22	3QFY22	4QFY22	1QFY23	2QFY23	3QFY23	4QFY23	1QFY24	2QFY24

Source: Company, MOFSL

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